



BHASO Regional Advisory Council Meeting Minutes

Region 3

Regional Advisory Council Members and Administrators:

Name	Seat	Attendance
Hazel Tan	Expertise in BH needs of children/youth	<input type="checkbox"/>
Leah Jackson	BH Safety Net Provider	<input checked="" type="checkbox"/>
Kelly Lewis	Experience with Criminal Justice System	<input checked="" type="checkbox"/>
Richelle Gittens	Community Member	<input checked="" type="checkbox"/>
Linda Burdick	Connection to K-12 School District	<input checked="" type="checkbox"/>
Claire Levy	County Commissioner	<input checked="" type="checkbox"/>
Lexi Ellis	Lived experience with MH or SUD challenges	<input checked="" type="checkbox"/>
Jason Alexander	Lived experience with MH or SUD challenges (and am NOT a BH provider)	<input type="checkbox"/>
Jennifer Reinhardt	Lived experience with MH or SUD challenges (and am NOT a BH provider)	<input checked="" type="checkbox"/>
Alison Sbrana	Advisory Council Facilitator	<input checked="" type="checkbox"/>
Daniel Darting	Signal/BHASO	<input checked="" type="checkbox"/>
Kristy Jordan	Signal/BHASO	<input checked="" type="checkbox"/>
Judith Tieku	Behavioral Health Administration	<input checked="" type="checkbox"/>
Kayla Martin	Behavioral Health Administration	<input checked="" type="checkbox"/>
Vanessa Bullock	Behavioral Health Administration	<input checked="" type="checkbox"/>

Meeting Information:

Date: Monday, November 17, 2025

Time: 11:30am – 1:00pm

Council Context Statement

The following statement was read to the council:

This is the BHASO Region 3 Advisory Council. The council is designed to promote local community input pertaining to behavioral health service needs. The council advises the Behavioral Health Administrative Service Organization (BHASO), in this case Signal Behavioral Health Network, for Region 3. The council is advisory only – meaning discussions happen during meetings and recommendations are made to Signal. It is then up to Signal’s staff to consider council recommendations and figure out what is realistic or feasible to change. This council follows statutory requirements, meaning that the creation of the council and aspects of how it runs are determined by what the law says. The council has assigned seats for different perspectives (like safety net provider, experience with the criminal justice system, lived experience, etc.), and it’s why the meetings are open to the public and there will be a public comment section at the end of each meeting.

Welcome and Introductions

The Regional Advisory Council members and council administrators introduced themselves, specifying their name, location, and what motivated them to apply for the council.

About The Council

Council administrators provided details about the council by reviewing the information in the charter. Information included the following:

- Membership composition, and terms:
 - Individual with expertise in behavioral health needs of children and youth
 - Individual who represents a Behavioral Health Safety Net Provider that operates within the Region
 - A County Commissioner of a county situated within the Region
 - Individual with a connection to a kindergarten through twelfth grade school district within the Region
 - Individual with expertise with the criminal justice system within the Region,
 - Individuals with lived experience or a community member who is not also a behavioral health provider
 - Terms: members are appointed for three-year terms; except that initial terms may be for two years.
- General responsibilities of the council:
 - The advisory council will engage on topics such as,
 - The services that are needed to establish a full continuum of care in the region.
 - The barriers that individuals encounter that prevent them from accessing quality and timely care in the region.

- The specialty services that are needed in the region for priority populations.
- Meeting format and frequency
 - Every other month
 - 90 minutes
 - Agenda and minutes posted to: <https://signalbhn.org/advisory-council/region-3-advisory-council/>
- Ethics and conduct requirements
 - Work collaboratively and respectfully with other council members
 - Honor diverse perspectives
 - No advice-giving
 - Use plain language

The council was directed to complete the declaration of conflicts of interest form.

BHASO 101 and Introduction to Signal

Signal's Chief Executive Officer, Daniel Darting, provided a presentation to the Council which included a brief history of Signal, the development of the BHASO system, and Signal's primary roles as a BHASO. The primary roles are:

- Care Access (Care Navigation): support for individuals and their loved ones to get connected to behavioral health resources.
- Care Coordination: structured approach that ensures individuals receive the right behavioral health services at the right time by connecting clinical providers, support teams, and community resources.
- Care Network: managing a network of behavioral health provider agencies. Signal focuses on quality-of-care monitoring, reporting and deliverables, and payment for services.

A Behavioral Health Administrative Service Organization (BHASO) is a regional partner of the Colorado Behavioral Health Administration (BHA), responsible for managing behavioral health services for Coloradans who may be without insurance or lacking in insurance benefits to cover important behavioral health needs. The goal of a BHASO is to create a more accessible and approachable behavioral healthcare system to achieve whole-person health.

Advisory Council Questions (following presentation):

Question: Since Signal is now providing care navigation and care coordination, how are people not aware of these services?

Response: As a new BHASO, Signal is working on communication strategies to promote care navigation and care coordination services. We are learning that it takes time to build awareness of a new service. We are also learning that there may be skepticism from people who may need these services and initial hesitancy to reach out. It is Signal's goal to

collaborate with the Advisory Council to better frame the work and reach people who need assistance with getting access to services and supports.

Question: Where does a BHASO intersect with a person's private insurance?

Response: Any Coloradan can call a BHASO for free care navigation support. Depending on a person's insurance, we may warmly connect them to the organization who can help. For those without insurance, there may be affordable care available for mental health and substance use, even without insurance.

Question: Is Signal replacing Diversus as the BHASO in Colorado Springs?

Response: Yes. The predecessor structure for substance use disorder services, including recovery living, was something known as Managed Service Organization (MSO). Diversus was the MSO in Colorado Springs through June 2025. That responsibility moved into the BHASO structure, starting July 1, 2026.

Question: It was mentioned that this Advisory Council would be asked to submit a recommendation. Have the BHASOs established metrics that could inform how the council makes those recommendations?

Response: The information that is reported to BHASOs is in progress. There is an effort to consolidate reporting at the state level that relates to behavioral health. Part of the BHASO responsibility is to work on network adequacy, which means learning what services should be available in the regions we serve.

Question: Do BHASOs have a role in paying for services? What is the source of funding?

Response: The source of funding comes from the Behavioral Health Administration, which includes state budget items as well as investments from the federal government. BHASOs pay for behavioral health services with those funded throughout our regions.

Question: Who does Signal partner with?

Response: The Signal website has a list of partners on the public website.

Public Comment

None.